Clearing Cookies for Access Corrections Website

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On Internet Explorer (IE)

- Open your internet explorer web browser.
- On Internet Explorer 11 go to the settings button and select “Internet Options”.

On older IE browsers go to tools and select the “Internet Options” in the drop down.
• Once in Internet Options under General Tab down by Browsing History select the “Delete...” button.

• You will now get a new pop up window.
Only place a checkmark in the Cookies box and then select delete.

This process will take only a few seconds. Then head over to the Access corrections website (www.accesscorrections.com).
• Open your Firefox Web Browser and select the Options menu.

• Go to Privacy and select remove individual cookies.
- A new window will popup.
- Click the Button “Remove All”.

- This process will take only a few seconds.
- Hit Close. Then head over to the Access corrections website (www.accesscorrections.com).
• Open the Google Chrome web browser and go to settings.

• This will open a new tab. Scroll down until you see “Show advanced settings...” and click it.
• After that scroll down until you see “Privacy” and click the button “Clear browsing data...”
  
  Privacy
  
  Content settings...  Clear browsing data...

• This will open a new window.
• Select “Obliterate the following items: from the beginning of time” and checkmark the “Cookies and other site and plugin data” and click the button “Clear browsing data”.

![Clear browsing data dialog box](image)

• This will complete after a few seconds. When complete the window will disappear.
• Then head over to the Access corrections website (www.accesscorrections.com).