




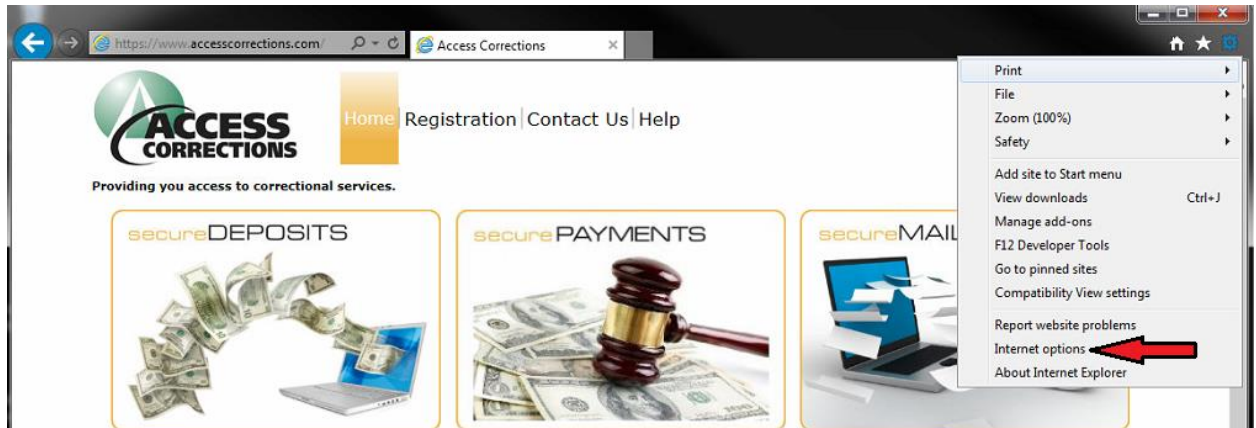
# Clearing Cookies for Access Corrections Website

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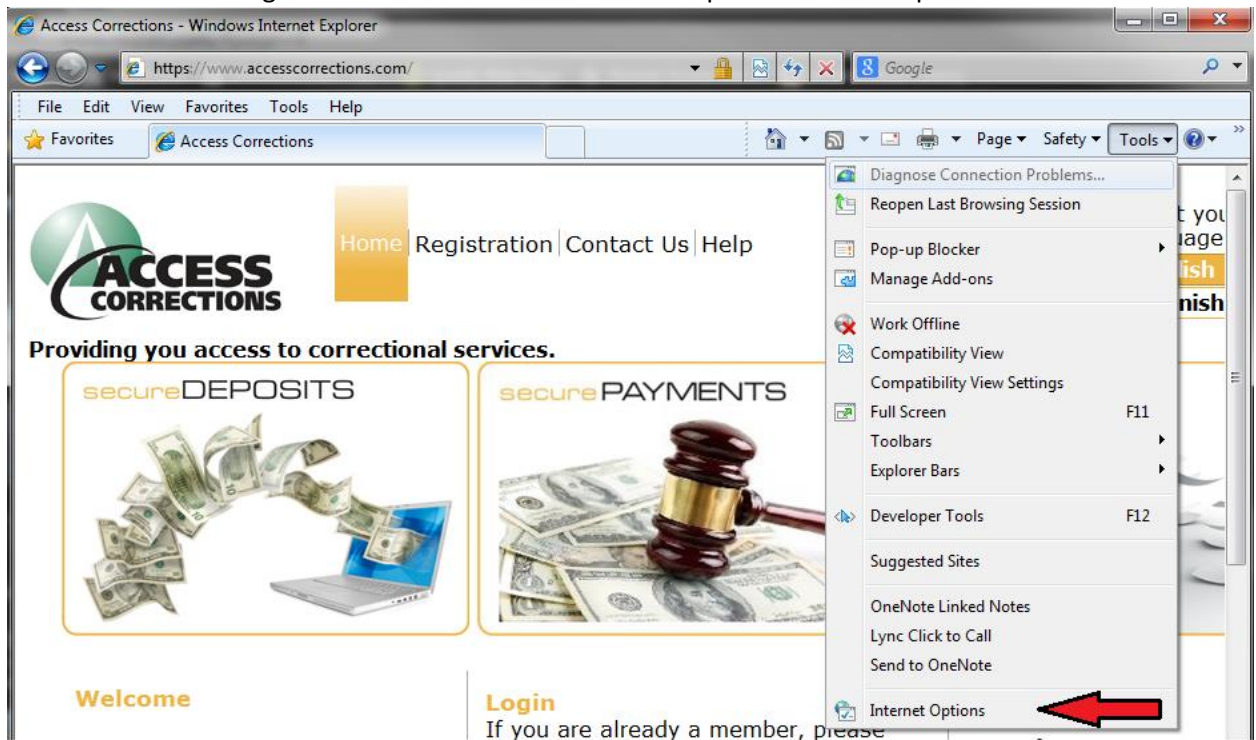
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## On Internet Explorer (IE)

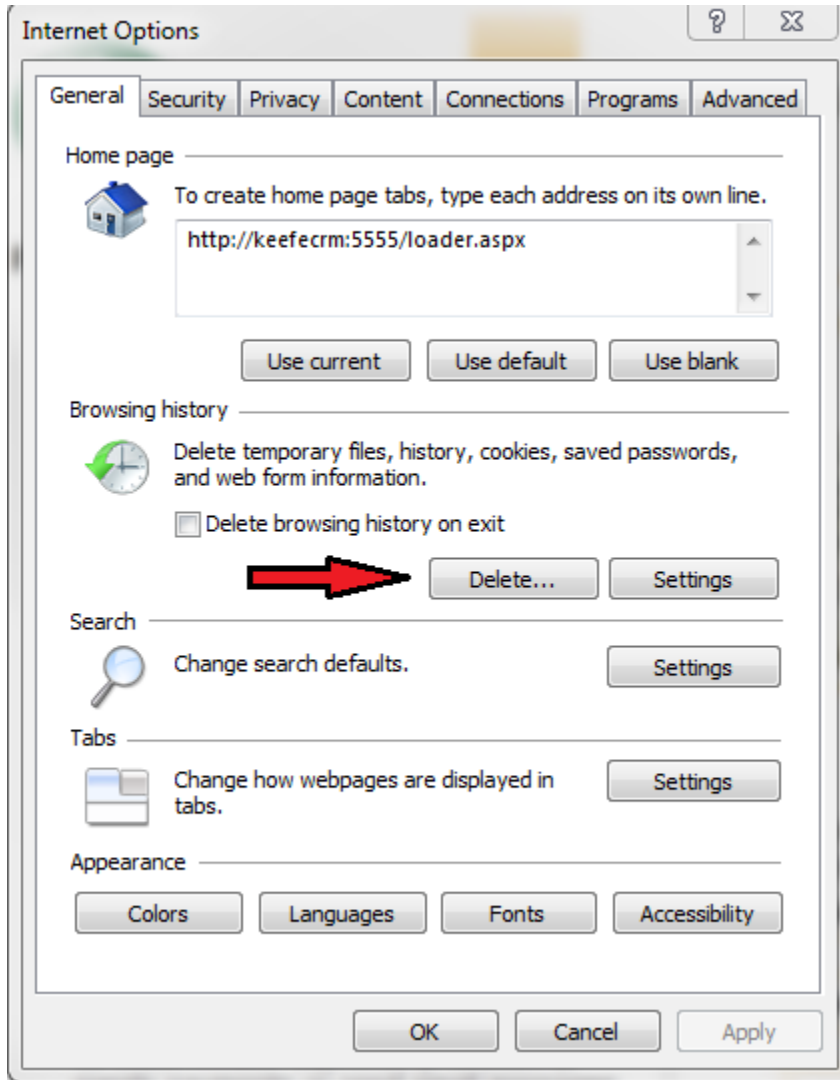
- Open your internet explorer web browser.
- On Internet Explorer 11 go to the settings button and select “Internet Options”.



- On older IE browsers go to tools and select the “Internet Options” in the drop down.

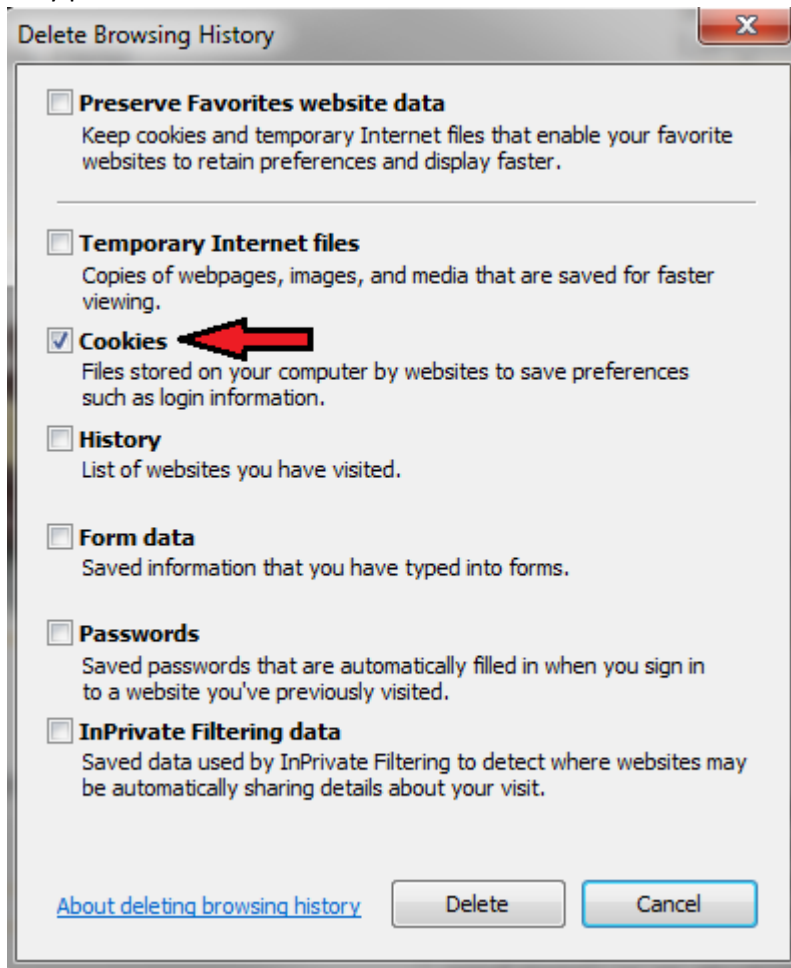


- Once in Internet Options under General Tab down by Browsing History select the “Delete...” button.



- You will now get a new pop up window.

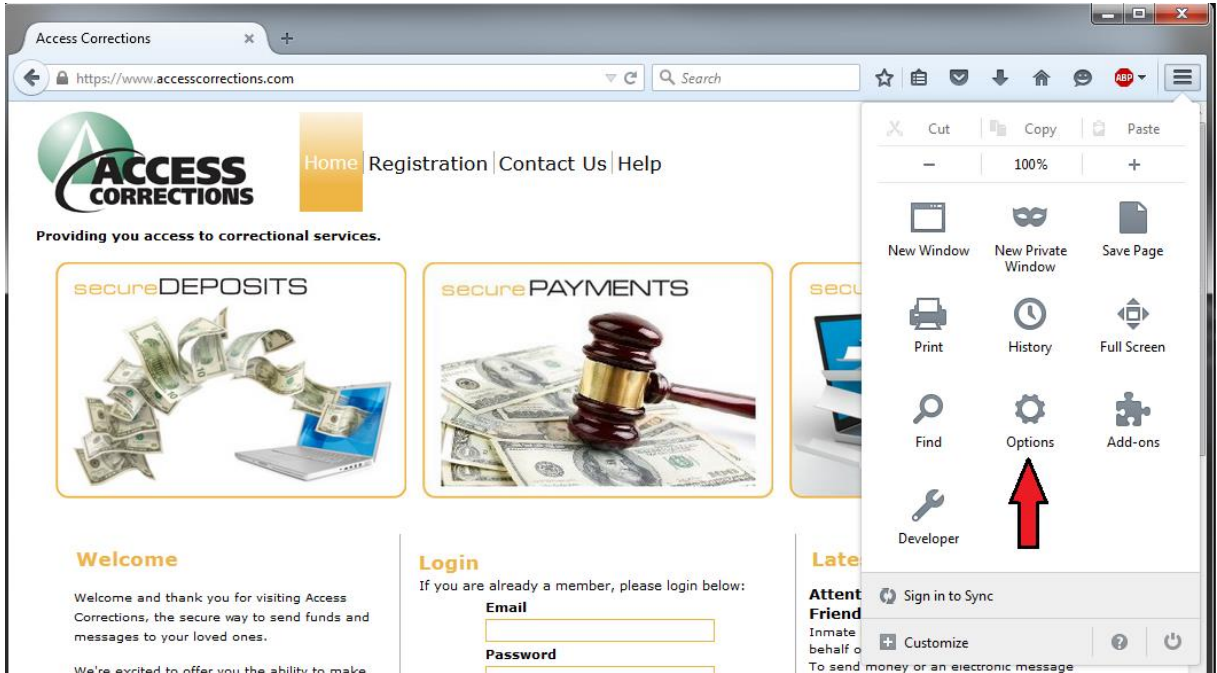
- Only place a checkmark in the Cookies box and then select delete.



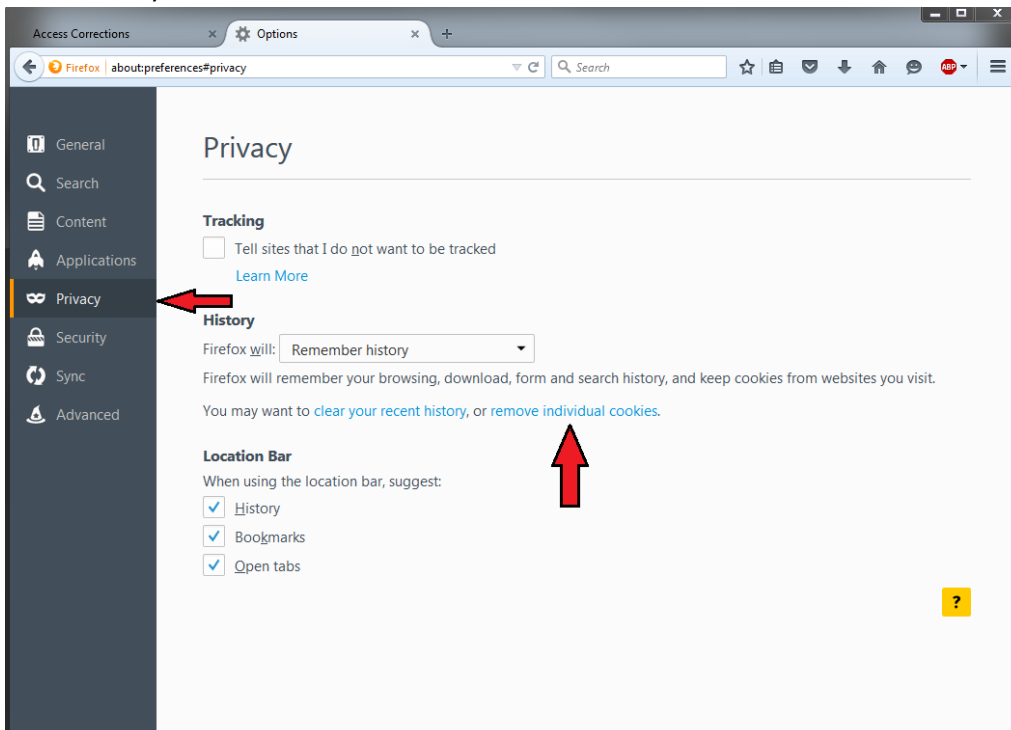
- This process will take only a few seconds. Then head over to the Access corrections website ([www.accesscorrections.com](http://www.accesscorrections.com)).

# On Mozilla Firefox

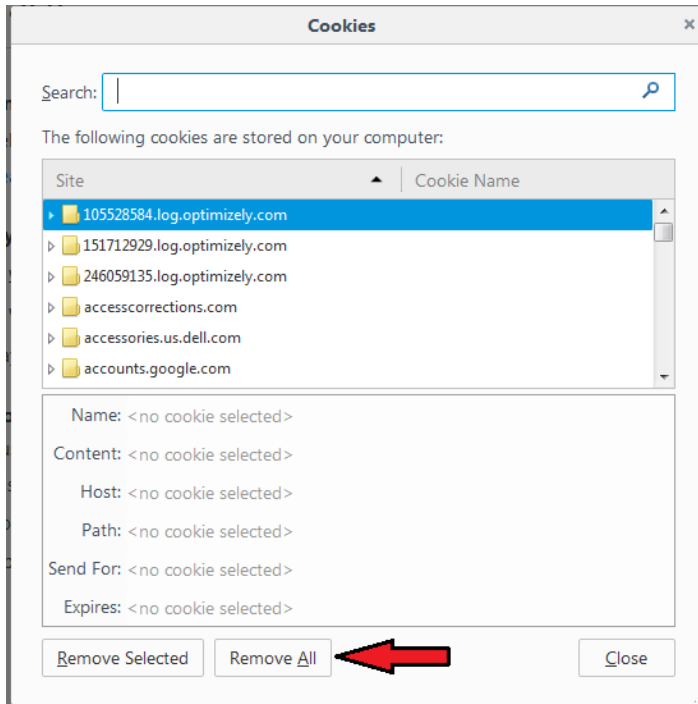
- Open your Firefox Web Browser and select the Options menu.



- Go to Privacy and select remove individual cookies.



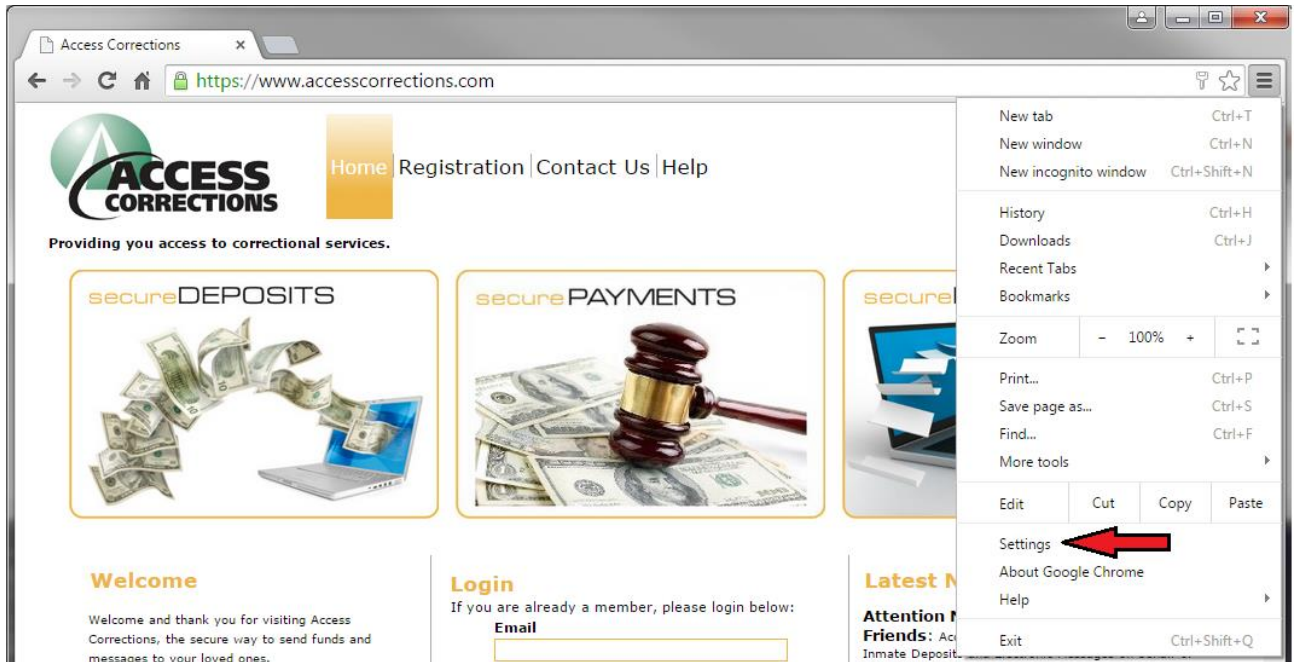
- A new window will popup.
- Click the Button “Remove All”.



- This process will take only a few seconds.
- Hit Close. Then head over to the Access corrections website ([www.accesscorrections.com](http://www.accesscorrections.com)).

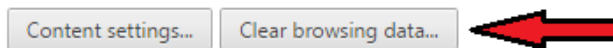
## On Google Chrome

- Open the Google Chrome web browser and go to settings.



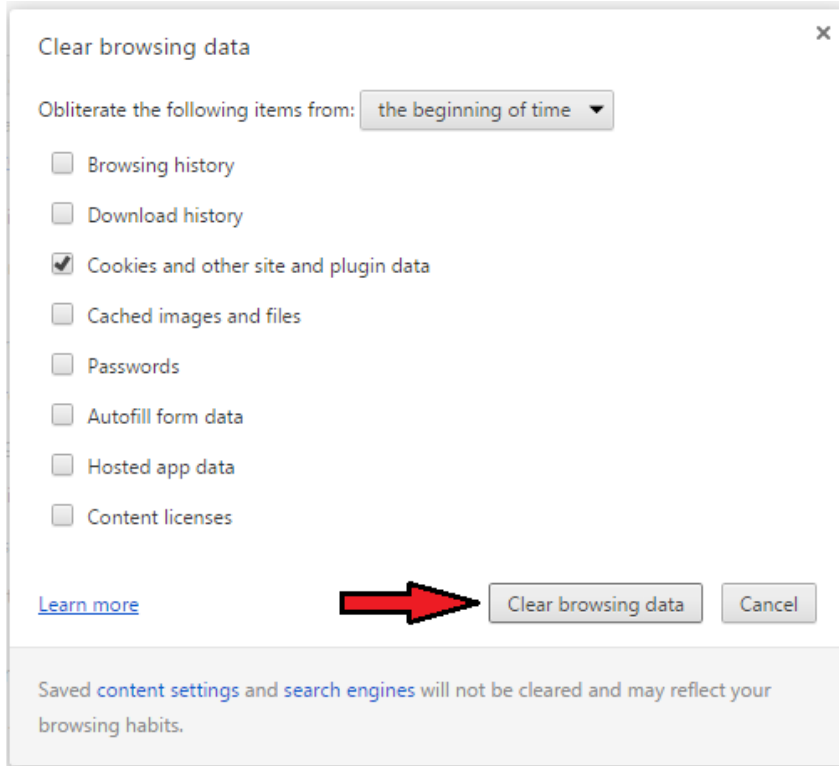
- This will open a new tab. Scroll down until you see “Show advanced settings...” and click it.
- After that scroll down until you see “Privacy” and click the button “Clear browsing data...”

### Privacy



- This will open a new window.

- Select “Obliterate the following items: from the beginning of time” and checkmark the “Cookies and other site and plugin data” and click the button “Clear browsing data”.



- This will complete after a few seconds. When complete the window will disappear.
- Then head over to the Access corrections website ([www.accesscorrections.com](http://www.accesscorrections.com)).